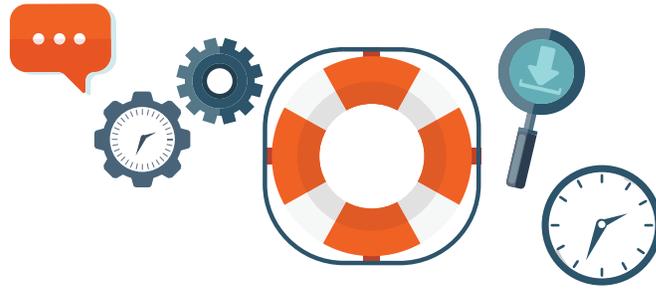


Inseego Care



Services Overview

Complement your IoT project with Inseego Care, a service carefully designed to maximize your technology investment. Inseego Care is ideal for any organization that does not have the time or resources to manage complex IoT deployments, or simply does not want the burden. Device management is critical to scale businesses, and we provide the expertise to simplify the management of your assets, so your team can stay productive.

We help implement and manage your IoT projects quickly, reliably, and securely, with over 20 years of experience enabling IoT projects across multiple industries. Our experts assist with managing the various security, network, and hardware complexities involved in wireless IoT systems, with tools to centralize your device inventory, enable granular control, and provide the visibility to help you make the right decisions for your deployment.

Access our Experts

Our team has implemented IoT solutions in some of the most innovative and demanding environments imaginable. And we make our collective experience, knowledge, and engineering expertise available to you.

Advanced Troubleshooting

Even modest IoT projects can become complex when it comes to troubleshooting the interactions between devices, software, carrier networks, and security systems. Take advantage of our support expertise and ecosystem relationships to ensure your IoT deployment performs at its best.

Optimize Up-time

IoT hardware often operates in extreme environments and equipment sometimes fails. If that happens, we ship a replacement unit immediately to minimize downtime.

Gain Knowledgeable Insight

We integrate directly with existing device management tools, like our exclusive Inseego IoT Connect platform or top tools from our technology partners, to provide online visibility to your remote hardware.

Included Services

Coverage	Monday-Friday 6am-5pm Pacific
Priority Service	Provided with a dedicated phone number and email address to reach our team quickly
Advanced Replacement RMA*	Receive rapid replacement for deployed assets
Technical Expertise	Gain access to our industry experts for direct troubleshooting
Deployment Configuration	Managed deployment of firmware and configuration changes
Device Management Tools	Provided with advanced tools for alerting, monitoring, and managing bulk operations for your entire fleet

*Not available for EOL products



Contact Us to learn more about Pro Support.

inseego

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