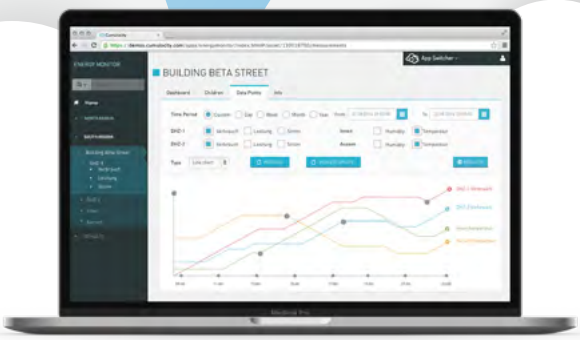
inseego

Introducing IoT Connect



Inseego's IoT Connect device management platform helps you harness the power and performance of your networked IoT devices. With IoT Connect you can manage hundreds to thousands of IoT assets and scale your deployment reliably, securely, and quickly.

This powerful new offering from Inseego lets you easily recognize trends in your device data, identify signal and usage irregularities, and proactively manage your deployment—without the need for support from IT specialists. IoT Connect visualizes device analytics, monitors connections, pushes widespread configurations, and allows you to troubleshoot assets in the field, all from one user-friendly platform.

Connect

- Monitor an entire deployment of devices in mobile or remote environments, from one carrier-agnostic platform
- Optimize connections and data usage with MQTT protocol (Message Queuing Telemetry Transport), ideal for limited network bandwidth, low power usage, and mobile applications

View

- Gain real-time visibility on the health of your assets, with deep insights on tailored dashboards
- Visualize aggregated session data on signal, location, measurements, and events

Manage

- Control the connection of your assets, configure devices, and perform bulk operations, like large-scale firmware upgrades
- Set measurement and threshold rules, associate rules to an individual device or device group, define escalation paths, and receive proactive alerts when alarms are triggered

Secure

- Know your data is protected on an encrypted platform, built with carrier-grade physical, network, and access security
- Be assured with database separation between tenants and the ability to restrict access with role-based user permissions
- Store historical device data, changes, and event alarms and track changes with audit logging

Help your business scale a reliable, secure deployment. Contact Inseego today to find out how IoT Connect can enhance your connected world.

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IoT Connect Data Sheet

IoT Connect Platform	
General Information	Inseego IoT Connect is a platform for the Internet of Things to connect and manage devices as well as to visualize and analyze data delivered in a Software-as-a-Service model.
Supported Devices	Skyus 140 Skyus 110 (on roadmap) Skyus SC1 (on roadmap) Skyus SC4 (on roadmap)
Delivery Model	Shared Environment - Multi-Tenant
Deployment Model	Managed Cloud
Infrastructure Services	Hosted on Amazon Web Services (AWS) infrastructure in the selected Data Storage Location set out below. Base Operating Model: Linux Operating System Base Amazon Web Services Components: EC2, EBS, VPC und S (For more detail on the definition of these services, visit https://aws.amazon.com/)
Service Availability	99.90% based on Web Services availability measured over 5-minute intervals per calendar month (excluding standard scheduled maintenance).
Maintenance Window	Periodic, as agreed between the parties
Data Storage Location	US: Oregon
Service Access Option	To use IoT Connect applications, you need a modern web browser. We test with the following desktop web browsers: • Edge Browser • Internet Explorer (latest version) • Firefox (latest version) • Chrome (latest version) You can also use recent smartphone and tablet web browsers. We test with the following mobile web browsers: • Chrome on Android (latest version) on Galaxy smartphones and tablets • Safari on iOS (latest version) on Apple iPhone and iPad Service is also accessible by REST APIs.
Error Reporting	TechnicalsupportUS@inseego.com
Data Backup	Frequency: Daily, 60 days retention Data Backup Location: Same Web Services region as the Data Storage Location referred to above but different Web Services availability zone
Emergency	Recovery Point Objective 24h based on daily backups Recovery Time Objective: 12h
Exit Terms	Access to the Cloud Services will be removed upon termination of the Agreement. After termination, Supplier will delete the Customer's environment/tenant and the Customer Data following industry-standard practices. Should device data be requested at termination, arrangements can be made with Inseego.
Cloud Services Renewal Terms	Renews automatically each year upon the expiry of the Cloud Services Term and each anniversary thereafter unless terminated by either party by serving not less than six (6) months' notice in writing prior to any such renewal.
Application Security	Encrypted platform, built with carrier-grade physical, network, and access security • Physical security based on Tier 4 data centers • Network security based on firewalls and DMZ • Access Security using Device Identity Management, OAuth 2.0 and SSL encryption Strict database separation between tenants. Able to restrict access with role-based user permissions and track changes with audit logging.